

#### Elementary Summer Program FAQ 2024

Location: Dianne Feinstein Elementary School

# Q: Will the summer program be a full in-person program or will there be any hybrid option?

A: Summer will be a full 6-weeks (30 days) in-person program with no virtual options.

## Q: What is the process for applications? How do I know if my application is completed?

A: 1) Application will be posted on our website at

Summer Programs 2024 | Community Youth Center starting Tuesday, March 26, 2024 at 10am.

2) Families will need to click on the summer application link to fill out the form.
3) Once your application is accepted, you will receive an email from us within a week asking you to send or drop off your summer program fee payment to CYC.
4) Once payment is received you will receive a confirmation email notifying you of your child's acceptance.

## Q: How do I drop off payment? Can we pay with a credit card or on the web?

A: We would prefer if parents/ guardians write a check out and either mail or drop off the payment to our CYC Main office or send it to us directly within 5 days of the application being received.

<u>If sending payment in the mail, write attention to:</u> Vicky Louie, Elementary Summer Programs 1038 Post Street, S.F., CA 94109

Checks should be made payable to: Community Youth Center of SF (CYC)

\*\* Child/children names and grade/s entering in the fall should be noted somewhere on the check as well. If you are planning to drop off the check payment to CYC in-person, please do so between our office hours of 9:30 am - 5:30 pm. You will need to ring our agency doorbell for our admin staff to buzz you in.

## Q: When will families be notified of their child/children's acceptance?

A: Families will be notified 2 weeks after the application process is completed including payment submission or as soon as possible. We understand families need to know their status for summer childcare purposes, and we will get back to you as soon as we can.

## Q: How many students will you be accepting this summer?

A: Our capacity is 150 students. We will be sharing space this summer and hope to accommodate as many students as we can.

## Q: Is there priority for returning families?

A: Returning families receive our email notifications right before we post the updates online. We have always made this process first come first serve to make it fair for the community. However, we will be offering a limited number of priority slots to Dianne Feinstein Elementary students for a limited time because they are our host site.

## Q: Cost of the program? Can we sign up for one week at a time?

A: Program Cost: \$500 for the entire 6 weeks of the program. Our curriculum is designed to run for the entire 6-week cycle and we encourage families to keep students in the program for most of the duration of the time. We only do a 1x payment. Your payment for the program will complete your application process.

## Q: Will there be an early care and aftercare option available?

A: Yes, we will offer AM care from 8 am-9 am and PM care from 5 pm-6 pm. Both AM care and PM care are completely optional and have an additional fee of \$100/ 6 weeks. If you choose to add either AM care or PM care, or both, you can submit the payment altogether. Please note somewhere on the check payment which option you are requesting.

## Q: Dates of the summer program?

A: Our program operation dates are from Monday, June 10, 2024 to Wednesday, 7/24/24. CYC will close programs and observe Juneteenth holiday on Wednesday, 6/19/2024 and July 4th Independence Day holiday on Thursday, 7/4/2024. SFUSD school sites are also closed on Friday, 7/5/2024 so we will not have programming that day as well.

## Q: How are the children grouped?

A: We try our best to keep kids in similar age groups. There is a chance that some students will be in mixed-age groups. For example: 1st/ 2nd or 2nd/3rd

## Q: What's the best way to get updated summer information?

A: CYC will email out more details to families that are on our distribution list as it gets closer. All updated information will also be posted on our website at <u>www.cycsf.org</u>. If you have individual concerns and questions, you can contact Program Director Vicky Louie via email at <u>vickyc@cycsf.org</u> or at 415.562.5347, or contact Program Manager Jennifer Zhang via email at jenniferz@cycsf.org or at 628.233.6353.